

Should you tip the takeaway delivery driver?

By Lora Jones

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Jonathan Clarke says that about a quarter of households will give him a tip.

The classical musician started delivering food by bicycle for the Deliveroo app in the summer.

He took the job after a number of his concerts were cancelled because of Covid. "The reality was that I'd lost the majority of my income," says the 43-year-old.

"And I love cycling, so Deliveroo seemed the obvious thing to do."

Mr Clarke earns about £70 per week from Deliveroo, plus tips. He says the most he has received is £2.

But given the financial uncertainties many of us now face as a result of the pandemic, he understands that lots of people are having to watch their pennies. "You're generally not delivering to people who've got money to splash around."

In February 84% of Britons went to collect their takeaway themselves, falling to 41% in May. Of the 59% of takeaway meals delivered in May, 18% were from telephone orders, 21% were via a so-called "aggregator" app such as Deliveroo, and 20% were via a restaurant or the takeaway's own app or website.
